Private Video and Voice Calls

Streaming & Lovense · https://help.fansyme.com/docs/live/set-up-private-video-and-voice-calls/

This post is also available in: Deutsch (German)

Setting up private video and voice calls on FansyMe is quick and easy. Head to your Messages & Video Settings — you'll find these under Settings > Messages & Streaming, or by clicking the "tool" icon at the top of your messages inbox. From there, you set your price per minute and a minimum call duration.

Example: $10 per minute with a 5-minute minimum.

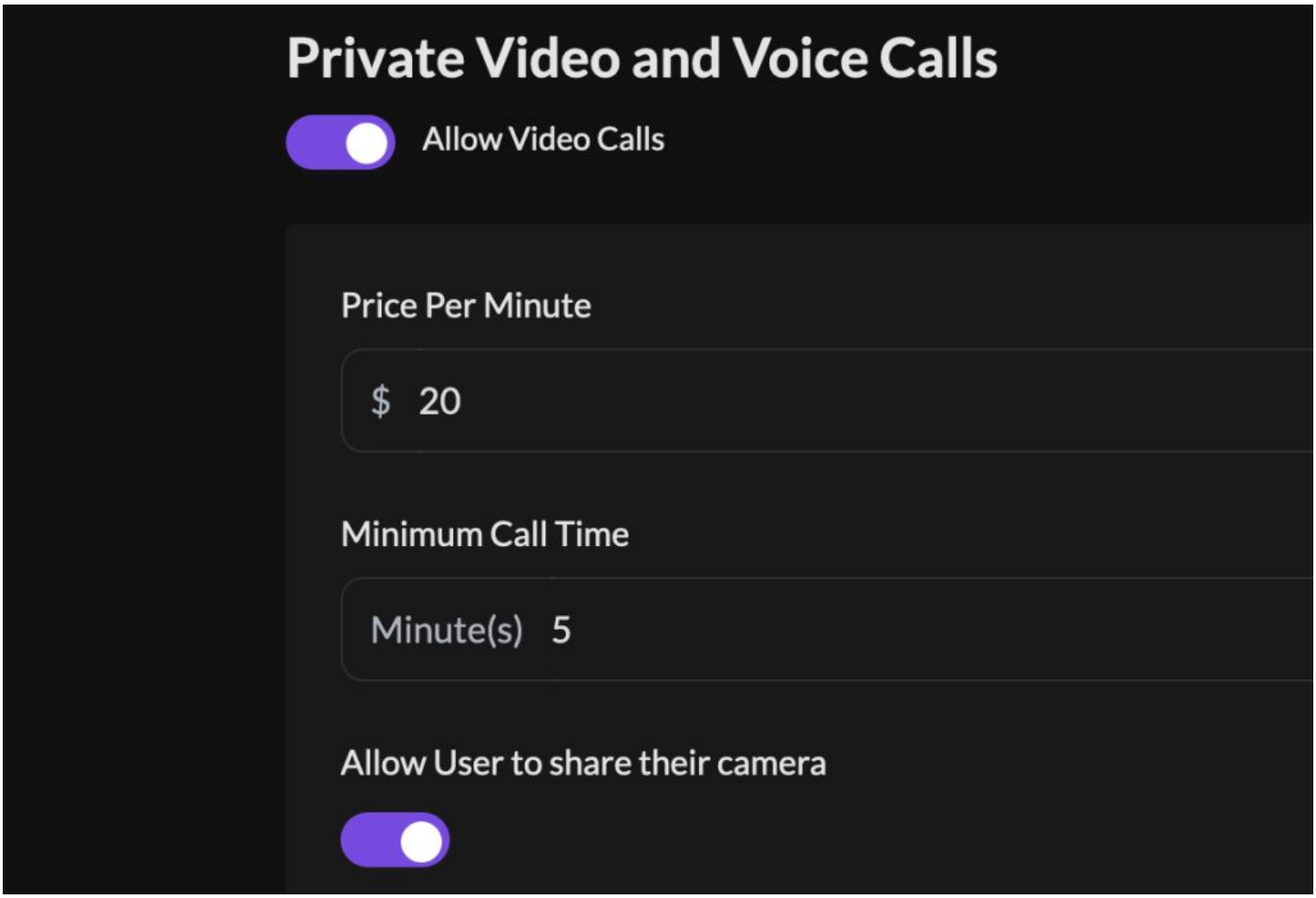
When a fan calls you, they're charged $50 upfront for those 5 minutes.

- If the call ends after only 1 minute, the fan has 4 minutes left over.
- These leftover minutes become **video call credits** — but only for a limited time.
- The fan has **30 minutes** to reconnect and use up the remaining credits. After that window closes, unused credits expire.

This 30-minute window only applies to credits from an interrupted private call.

Credits a fan buys through your shop, or receives through a gift link, work differently — they follow their own expiry date, which **you set yourself** in your creator settings. That expiry has nothing to do with the 30-minute reconnect window above.

This ensures you always receive at least your minimum rate, while giving fans a short grace period to finish out their call if the connection drops — rather than open-ended flexibility to use leftover minutes anytime.


Private Video and Voice Calls
Allow Video Calls
Price Per Minute
$ 20
Minimum Call Time
Minute(s) 5
Allow User to share their camera