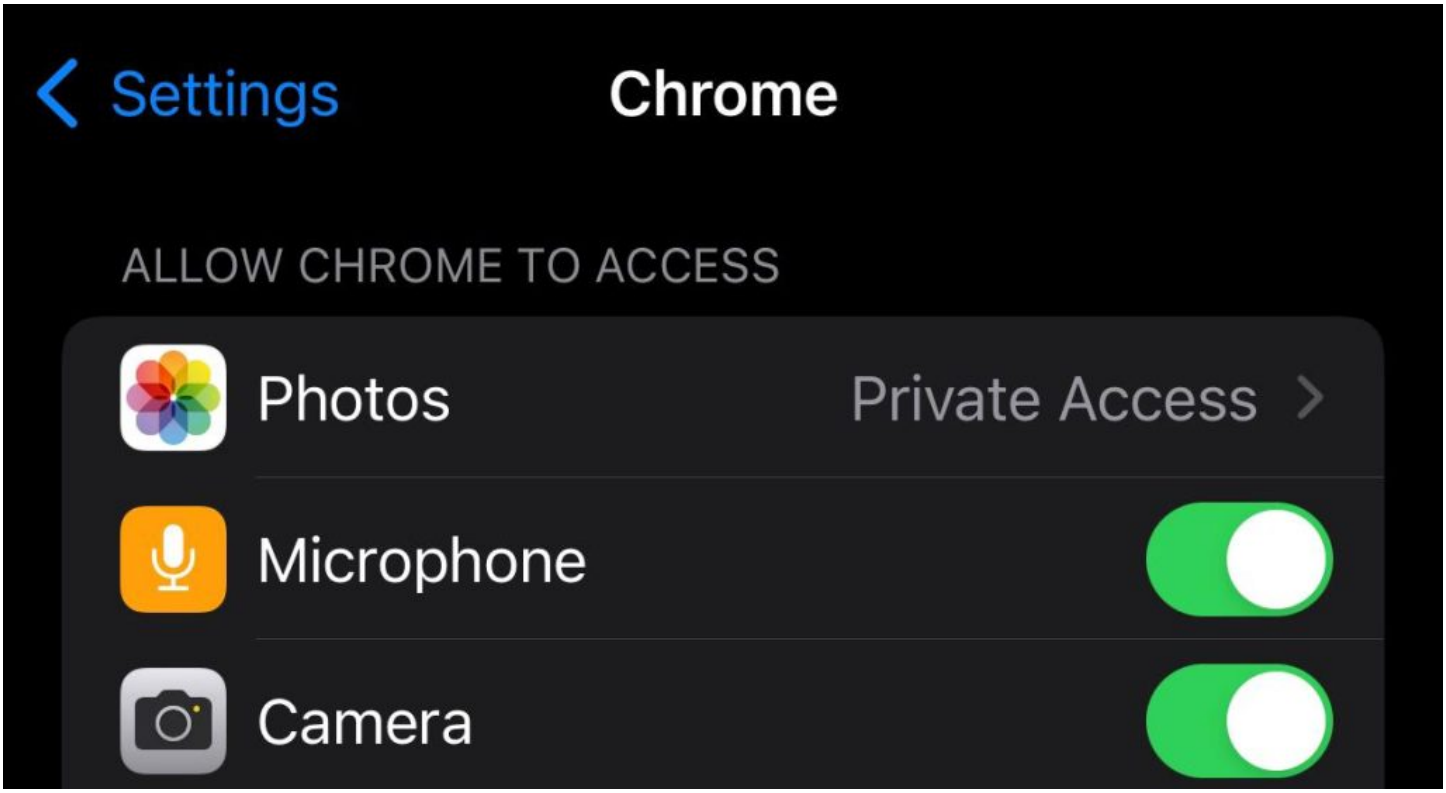
I have camera / microphone permission problems

Streaming & Lovense · https://help.fansyme.com/docs/live/i-have-camera-microphone-permission-problems/

This post is also available in: Deutsch (German)

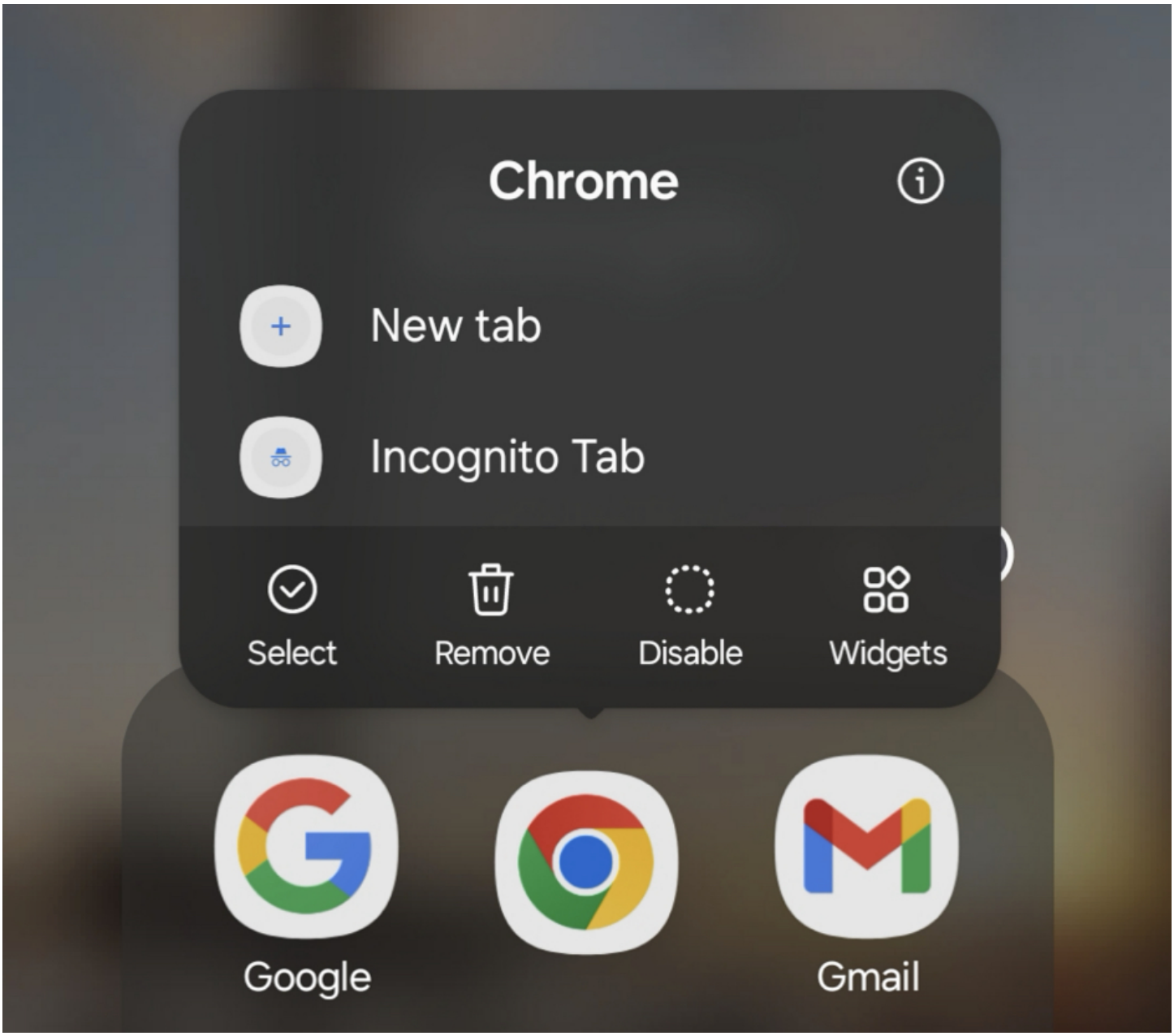
iOS

- Make sure your webcam is activated
- Make sure you enabled Webcam & Microphone permissions (iOS)

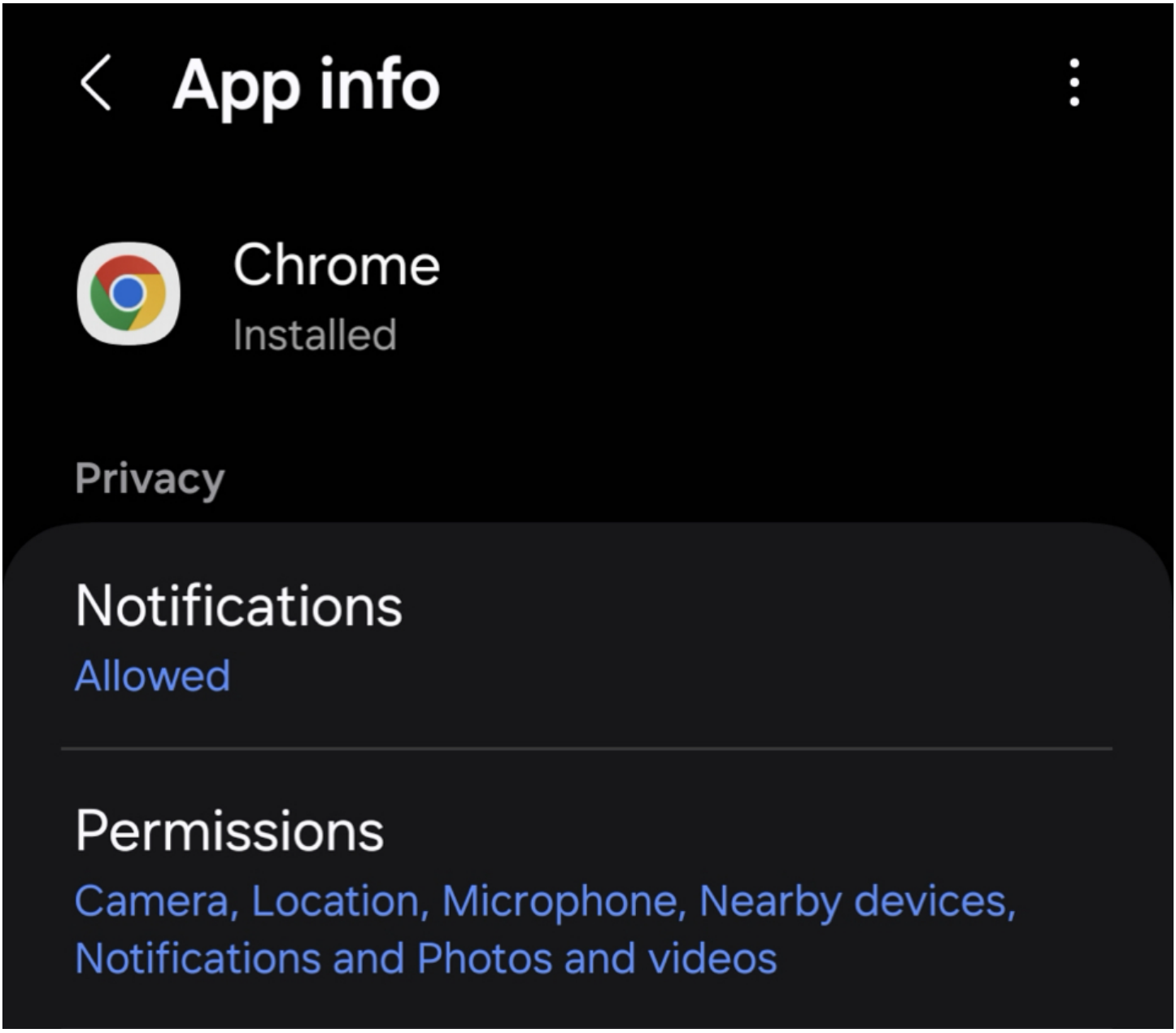


Android / Chrome

The first step on Android is to ensure that your browser (in this case, Chrome) has the necessary permissions to access both the camera and microphone. To check this, **long-press the Chrome icon** on your home screen, then tap the **small info icon** in the top-right corner, as shown in the screenshots below.



Next, click **Permissions**.



Alternatively, you can access these settings by going to **Settings**, tapping the **Search** icon, and searching for "Chrome." This will take you directly to the app's settings.

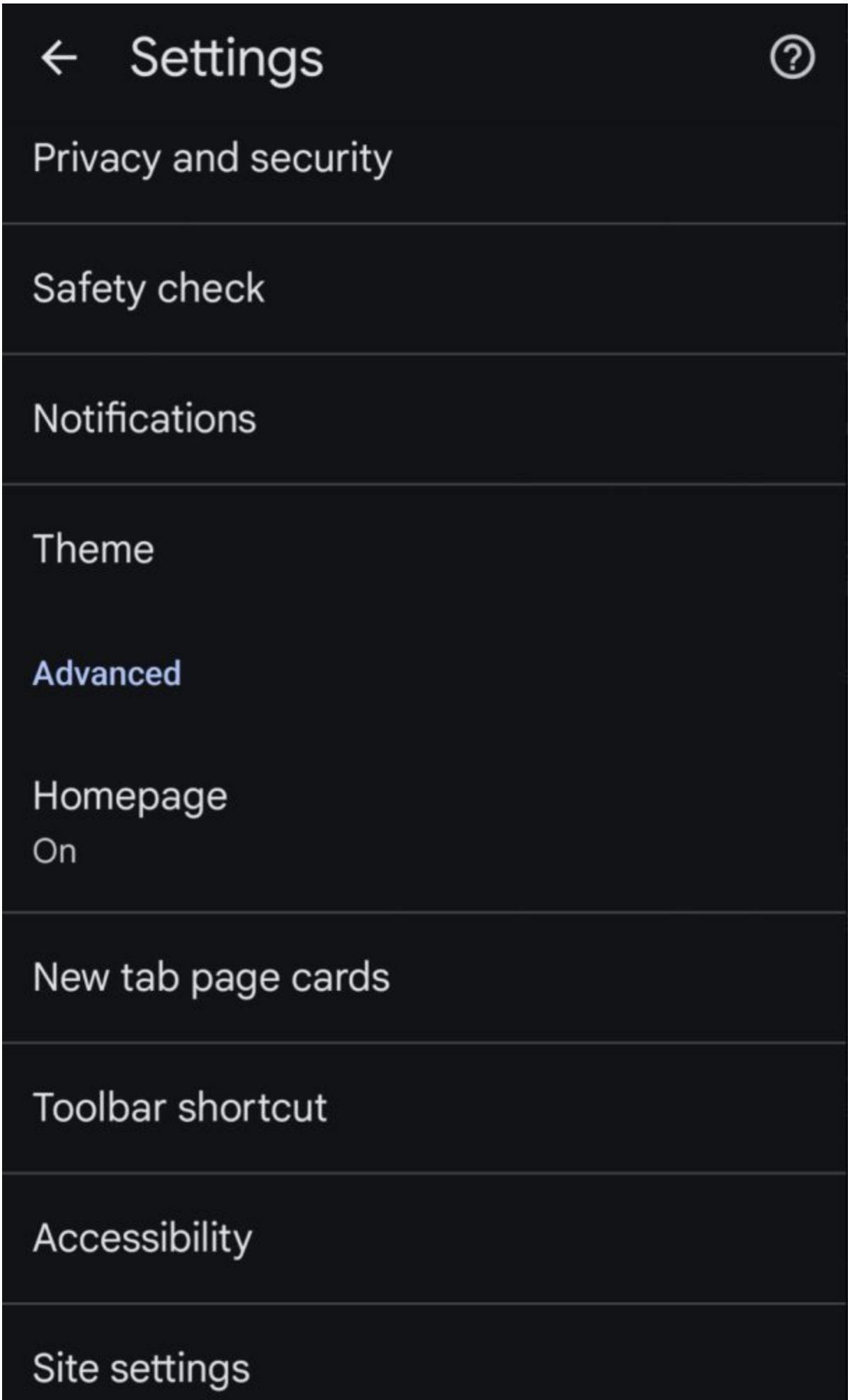
It still does not work?

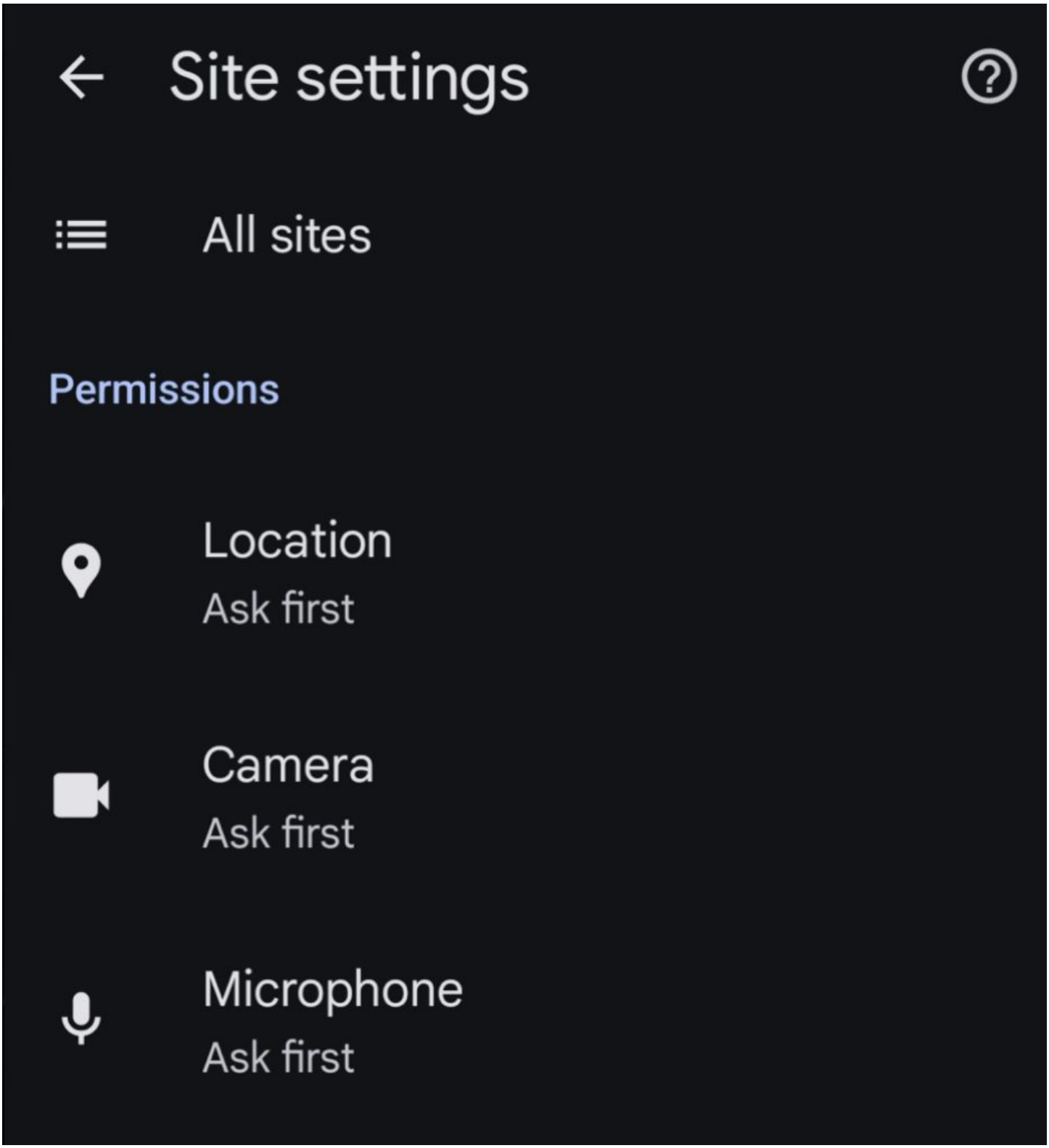
Next, we need to check Chrome's **per-site settings**, as Chrome allows different rules for each website. To do this:

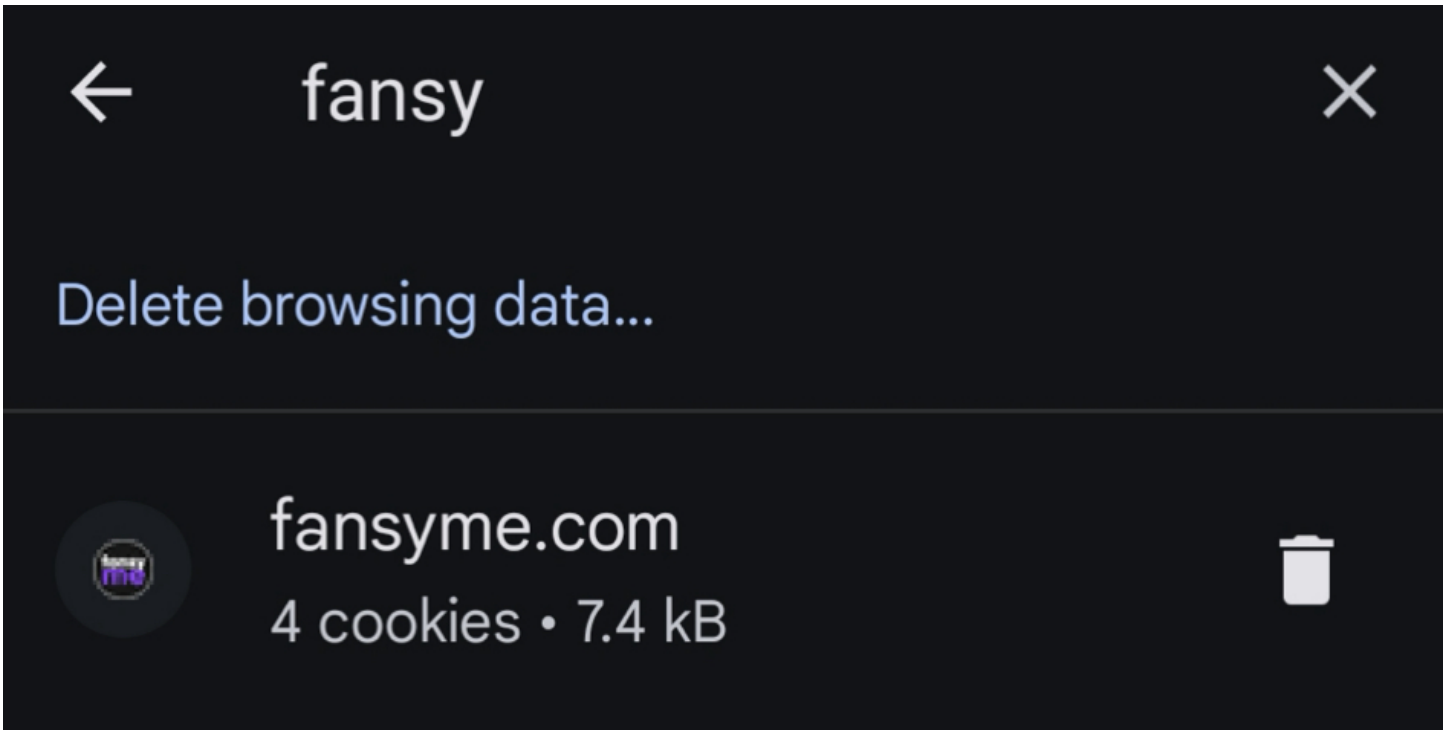
1. Tap the three-dot menu in Chrome.
2. Go to **Advanced Settings** > **Site Settings** > **All Sites**.

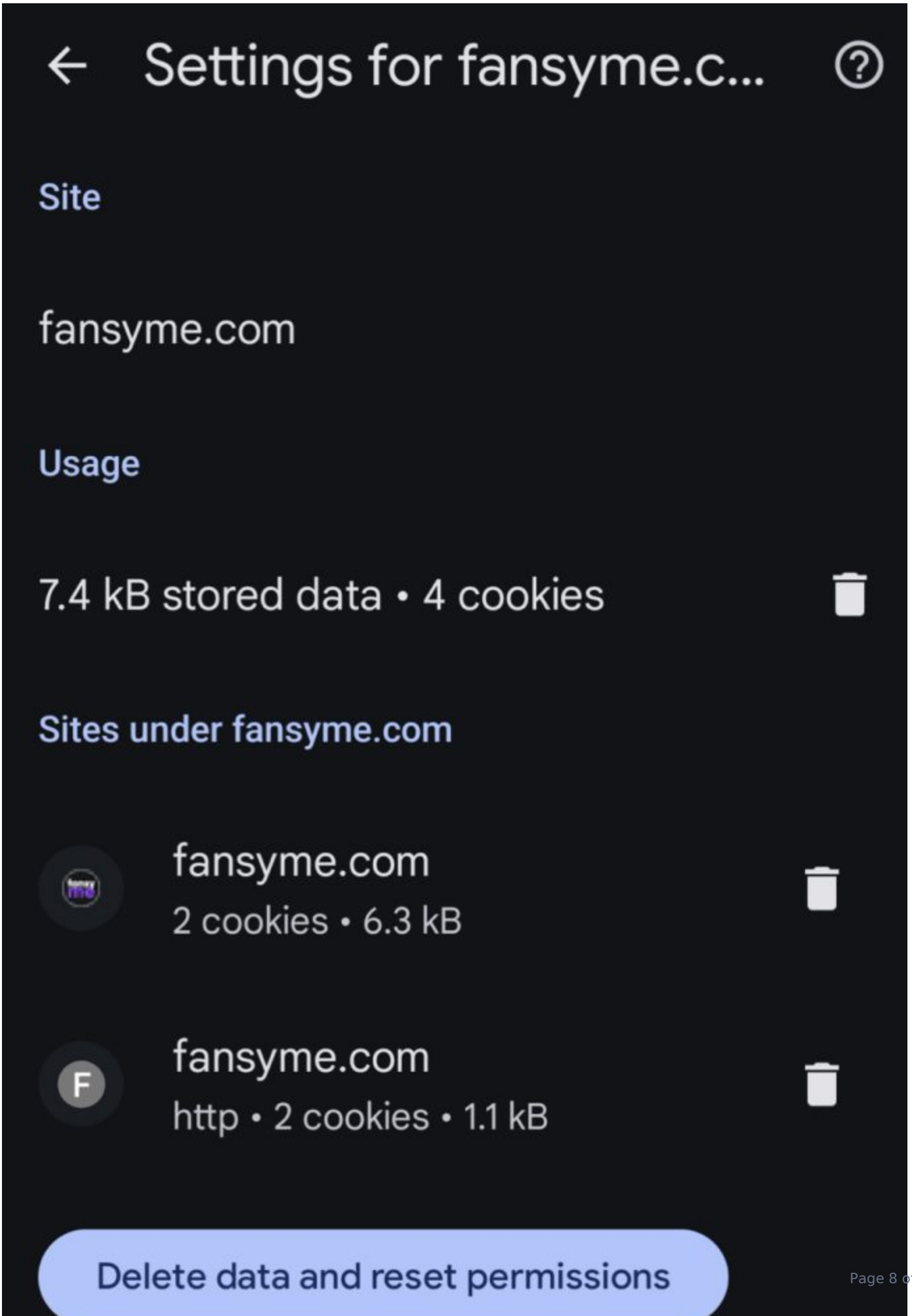
3. Search for "Fansyme."
4. Once found, select it, then tap **Delete data** and **Reset permissions**.

(See screenshots below for guidance.)


Settings
Privacy and security
Safety check
Notifications
Theme
Advanced
Homepage
On
New tab page cards
Toolbar shortcut
Accessibility
Site settings

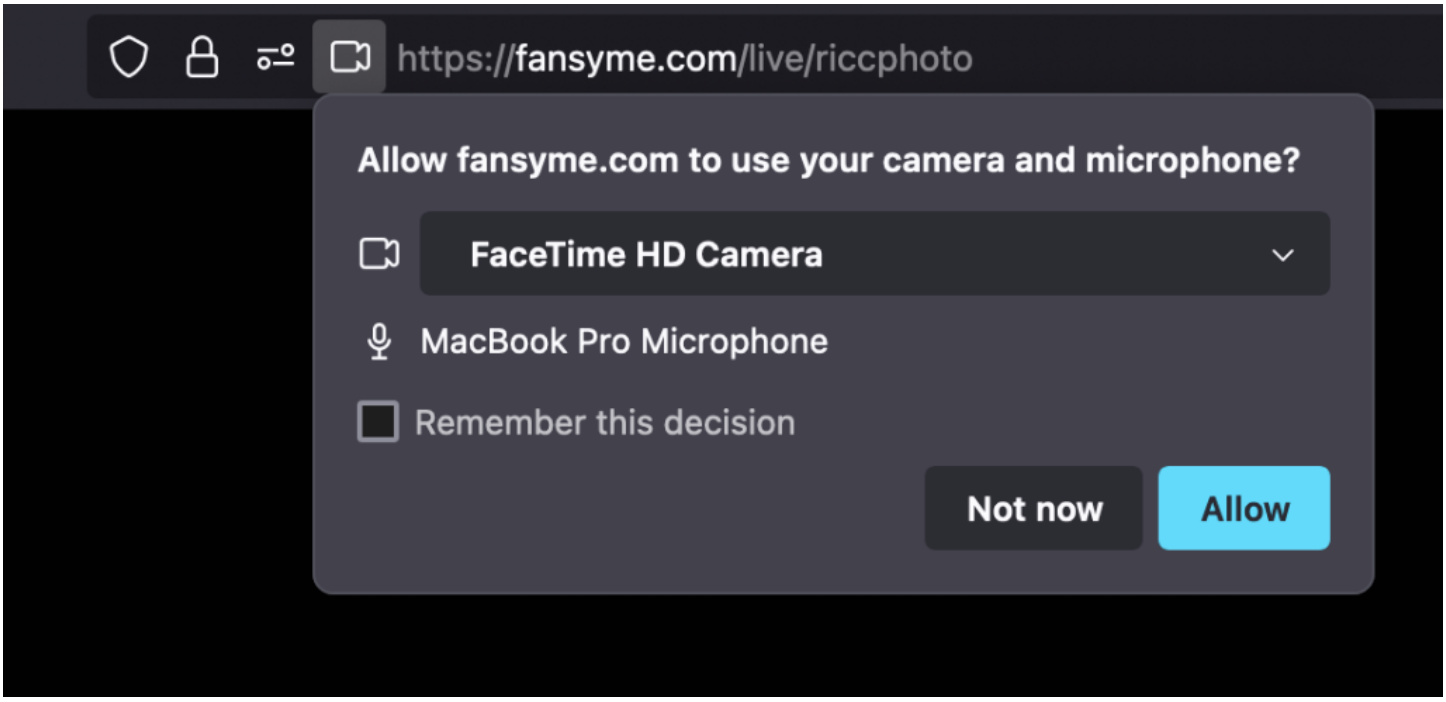

Site settings
All sites
Permissions
Location
Ask first
Camera
Ask first
Microphone
Ask first


fansy
Delete browsing data...
fansyme.com
4 cookies • 7.4 kB


Settings for fansyme.c...
Site
fansyme.com
Usage
7.4 kB stored data • 4 cookies
Sites under fansyme.com
fansyme.com
2 cookies • 6.3 kB
F
fansyme.com
http • 2 cookies • 1.1 kB
Delete data and reset permissions

PC / MacOS

- Make sure you selected the correct Webcam / Audio Source in your browser (PC/MacOS)



If you need any help at all, feel free to email us at support@fansyme.com.