Where is my payment?

Earnings and Payouts · https://help.fansyme.com/docs/earnings-and-payouts/where-is-my-payment/

This post is also available in: Deutsch (German)

The payout methods available to you depend on your location. On your Statements page, you'll find details about your Withdrawal Requests, Pending Balance, and Earnings.

Your Pending Balance reflects the earnings you've accumulated during your holding period. Earnings become accessible for withdrawal from your Current Balance on a 7-day rolling basis. For new accounts, this is extended to 30 days until your first successful payout is completed.

Example: If you receive a new subscription or tip on the 1st of the month, these earnings will be available for withdrawal on the 15th of the month for new accounts, or the 8th of the month once your first successful payout has been completed.

How long till I get paid?

Generally, it takes approximately 3-5 business days for funds to appear in your bank account after withdrawal. However, in certain cases, this timeframe may extend up to 10 business days.

To ensure clarity on when you can expect payment, please refer to your withdrawal statements for the most up-to-date information regarding the payment deadline. You can access your withdrawal statements here.

If it's been more than 10 days since your payment was processed and you haven't received it yet, please reach out to us via email at support@fansyme.com.

Please include:

Attach a downloaded copy of your bank statement showing your bank details along with evidence indicating that you haven't received your payment. We'll then investigate the matter further.